

Here are the 41 HMM+ topics available every day to each employee that has a login.

[VIEWING OPTIONS](#) | [USER'S GUIDE](#) | [FEEDBACK](#)

HARVARD
ManageMentor PLUS

MENU

SELECT A TOPIC

Business Essentials

- | Budgeting
- | Capitalizing on Change
- | Creating a Business Case
- | Finance Essentials
- | Focusing on Your Customer
- | Implementing Innovation
- | Leading and Motivating
- | Making Business Decisions
- | Managing Crises
- | Managing for Creativity and Innovation
- | Marketing Essentials
- | Preparing a Business Plan
- | Project Management

Communication Skills

- | Making a Presentation
 - | Negotiating
 - | Persuading Others
 - | Running a Meeting
 - | Writing for Business
- Personal Development**
- | Becoming a Manager
 - | Managing Workplace Stress
 - | Managing Your Career
 - | Managing Your Time
- Strategy Essentials**
- | Implementing Strategy
 - | Measuring Business Performance

Go right to the information you need, just type in a key word.



Take a Tour

Features of Harvard ManageMentor PLUS

- ★ 41 Topics
- ★ 24/7 On-line Access
- ★ Printable Pages
- ★ Self Assessment
- ★ Use as complete learning courses or quick reference only
- ★ Interactive, engaging
- ★ Use Harvard Cases & other resources for small group sessions

HMM+ costs over \$400 for a single user. 20 users cost \$286 each. Even 100 users still costs nearly \$200 each. **MEA offers all HMM+ benefits for just \$75.**

Here is a sample page (one of many) from one topic.

The screenshot shows a Microsoft Internet Explorer browser window displaying the Harvard ManageMentor PLUS website. The page title is "Harvard ManageMentor PLUS | Managing Difficult Interactions | Steps - Microsoft Internet Explorer". The address bar shows the URL: http://home.hbsp.harvard.edu/products/hmplus/interact/steps/index.htm. The page content includes a navigation menu with "Steps" selected, a main heading "MANAGING DIFFICULT INTERACTIONS", and a list of four basic steps for handling difficult interactions. A "SET UP TO PRINT" button is visible. A "Back to Top" link is at the bottom of the main content area. A sidebar on the left lists other steps. A search bar is at the top right. The browser's taskbar at the bottom shows the Start button and several open applications, including Microsoft Office and Harvard ManageMentor PLUS. The system clock shows 12:18 PM on 12/18/04.

Print out any page for ready reference

This page has a short summary of the basic steps in managing difficult interactions. There are also more tips, a practice opportunity and testing options. Note the short summary of basic steps.

The blue links provide much more information.